

# Jordan Theriault

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## Objective

An opportunity to work in a challenging role where I can develop my knowledge and passion for software and web application development as well as to showcase my abilities in programming, teamwork, and customer service to produce quality work.

## Profile

- Strong abilities in research and problem solving
- Attention to detail in both programming and design
- Positive and enthusiastic worker, solution driven
- Strong professional communication and interpersonal skills
- Excellence in customer service and customer experience
- Excellent leadership, teamwork and project management skills
- Strong sense of aesthetic and intuitive design
- Excellent comprehension and retention

## Technical Skills

<b>Web Development</b>	HTML5, CSS3, ASP.NET MVC, Classic ASP, ASP.NET Web API, XML, Javascript, JSON, PHP
<b>Programming Languages</b>	C, Objective C, C++, C#, Java, Shell Script, VB and VB Script
<b>Database</b>	SQL, MySQL
<b>Operating Systems</b>	OSX, Windows, Unix, Linux
<b>Software Tools</b>	Visual Studio, Eclipse, GitHub, Rational Rose, Microsoft Office, MS Access, MS Project, MS Visio, Apple iWork and iLife, Adobe Photoshop

## Education

### **Seneca College**

Toronto, Ontario

*Bachelor of Technology*

September 2011 – Current

### **Guelph Collegiate Vocational Institute**

Guelph, Ontario

*Ontario Secondary School Degree*

September 2006 – May 2010

Student Senate, Yearbook Chief Editor, Improv Comedy Coach

## Academic Projects

- **Book Inventory Management System**  
Java application, ASP.NET application, ASP.NET API, and SQL database for a client which tracks book inventory, customers, employees, transactions, and is capable of generating newsletters and book requests for the store.
- **Events Android Application**  
Using Java and the Android SDK for Eclipse to produce an application that reads RSS feeds to gather event data onto a remote server, which converts the raw data into usable objects. In addition, an android application that reads in objects from the server to provide up to date event information.
- **Graded Work API**  
ASP.NET web API that delivers and manipulates graded work data from an SQL database over the web through HTTP requests and delivers JSON/XML data and images.
- **Course Management Portal**  
Course management web application using ASP.NET framework that allows users to edit, create, comment, and publish course outline documents based on user type.

## Work Experience

### **Database Administrator / Analyst**

*Toronto Transit Commission, Toronto Ontario: Summer 2014.*

Developed internal applications in visual basic to manage and interface with large relational databases, wrote macros to automate daily operations. Repaired various ASP and MS Access VBScript based applications. Produced reports on database data for management. Planned and documented projects using MS Project and Visio.

### **Specialist**

*Apple Inc, Toronto Ontario: June 2012 – Present.*

Provide an excellence in sales and customer experience, develop home electronics and computing solutions, provide training and improve product understanding to new computer owners and walk-in customers with various OSX and iOS devices and software. Provide software troubleshooting to develop reparative solutions within the Apple Store Eaton Centre.

### **Attendant**

*Pioneer Petroleum, Guelph Ontario: February 2010 – August 2011.*

Conducted detailed reconciliation statements and till counting, cultivating customer relationships and providing outstanding customer service with repeat customers and new customers. In addition I restocked and reconciled OLG lottery tickets and food products, all while keeping a vigilant watch on to the gas pumps outside.

## Interests & Activities

- Musician
- Web design
- Water polo player
- Improv Comedy